

## Krzysztof Strzelecki

### Terms and Conditions

Thank you for your enquiry about my work. If you would like to buy a piece, I would ask that you read and complete this form (then return to me). Receipt confirms that you understand and accept the following terms and conditions:

#### 1. **DECISION-MAKING**

I appreciate that buying online is not the same as buying in a gallery and I want to avoid any disappointments. I am happy to offer additional photos and/or a video of the specific artwork - please just ask. However, any digital presentation has inherent limitations, so if you are not certain please take your time.

All the work is handmade (unless noted otherwise) by Krzysztof Strzelecki, so some variation in colour, form and size can occur. Digital photography may alter the actual colours of the work and stated dimensions are approximate but I always endeavour to offer a comprehensive presentation of the artwork.

Please write the **title** of the work you would like to purchase below:

- 1) \_\_\_\_\_
- 2) \_\_\_\_\_
- 3) \_\_\_\_\_

#### 2. **RESERVATION**

It is possible to reserve two artworks for up to 48 hours, if you need more time to think about it. If I do not hear back from you by then, I consider the work to be available for sale to others.

#### 3. **DELIVERY**

Please complete delivery details below. If you are able to collect the artwork that would be great - please message me to arrange an appointment. I will keep your artwork up to 4 weeks after payment and a week if you intend to pay on collection.

<b>DELIVERY INFORMATION</b>	
Full name	
Company name (if applicable)	
Street and apartment number	
Additional address information	
City	
Country	
Postcode	
Mobile phone number	
Email	

#### 4. INVOICE

If you require an invoice please complete details below:

<b>INVOICE INFORMATION</b>	
Full name	
Company name (if applicable)	
Street and apartment number	
Additional address information	
City	
Country	
Postcode	
Mobile phone number	
Email	

#### 5. PAYMENT

You can choose the most convenient option for payment.

- I) Please write 'YES' below and I will forward the necessary information to process payment

<b>PAYMENT OPTIONS</b>	
Bank transfer in British Pound Sterling (GBP)	
PAYPAL	
Revolut in EURO	
Payment on collection	

- II) Payment should be completed within 48 hours from receiving my email depending on which option you have chosen. Any delay may result in your purchase being cancelled. Please contact me if you require more time for the transaction.
- III) Unfortunately some banks may charge you for an international transfer or currency exchange. Any bank charges incurred are not included in the price quoted and you will need to cover any additional costs. You may need to add this payment to the transaction. Please contact your bank for more information if necessary. I will not be able to post your item until the full amount is paid

#### 6. SHIPPING

Please contact me regarding cost of packing and postage. Orders above £8,000 will be posted in Europe for free. Please allow 1-2 weeks for delivery, during busy times it may take up to 4 weeks. Please note that some consignments may incur customs charges – these are to be paid by the customer.

#### 7. UNPACKING

I do my best to ensure the work arrives safely but, unfortunately, accidents may happen during transportation, so please take pictures of the box on arrival and additional pictures when unpacking. Please be extra cautious when unwrapping the work - take care with bubble wrap, especially with bigger and heavier items. Perhaps unwrap above a soft surface (eg. mattress) with the assistance of a second person.

## **8. RETURNS**

Returns are accepted for exchange or a credit note and in some cases a refund. Returned items must be unused and shipped back in mint condition - the customer takes full responsibility here and broken or damaged items will not be eligible for exchange, credit note or refund. All postage must be organised and paid for by the customer.

If the work has been commissioned by you and includes a specific inscription, stamp or other personalisation, it will not be eligible for a refund, exchange or credit note.

All returns are at the sole discretion of Krzysztof Strzelecki and I reserve the right to refuse any return.

## **9. PLEASE RECYCLE**

Packing and postage is not generally environment friendly unfortunately. To be sure my work arrives intact and unscathed I have to use a lot of bubble wrap and airbags. I try to use eco-friendly products where possible, but it is not always feasible. Together we can help our planet and instead of throwing away the packing, please reuse or recycle it as much as possible; if you don't need it then just ask your local art gallery or, for example, a flower shop and donate everything to them. With such little steps, we can make big changes in our environment.

## **10. SOCIAL MEDIA**

Please confirm whether you agree to be included in my social media posts or prefer not be identified publicly.

I (your name ) ..... agree/do not agree (delete as appropriate) to be noted on social media posts with the purchased item.

NB: Your personal information will be stored safely and will not be shared with third parties.

Thank you for agreeing to the above - please return to [krzysztofstrzelecki93@gmail.com](mailto:krzysztofstrzelecki93@gmail.com)  
If you have any additional questions please do not hesitate to contact me.

Contact:  
**Krzysztof Strzelecki**  
[krzysztofstrzelecki93@gmail.com](mailto:krzysztofstrzelecki93@gmail.com)  
[https://www.instagram.com/krzysztof\\_ceramic/](https://www.instagram.com/krzysztof_ceramic/)